

## ECS 2022 Covid-19 Salon Standards-RONA IS REAL!!!



**CHECKING IN:** When you arrive to the salon, TEXT us at 480-485-4413 to let us know you have arrived. Remain in your car and we will notify you via TEXT when we're ready for you. There is Limited Seating in the Front Lobby.



**FEELING ILL:** If you're experiencing any symptoms such as a fever, cough, chills, sore throat etc., please reschedule your visit for a time when you're feeling well. If any STAFF is presenting symptoms, we will notify you as soon as possible.



**VACCINATED STYLIST:** Ms. CeCe is FULLY vaccinated, wears mask and social distances while clients process under dryer and/or steamer.



**FACE MASKS:** As a result of the recent increase in COVID-19 cases, FACE MASK are REQUIRED to be worn while in close proximity of the stylist (ex. Styling Chair and Shampoo Bowl) All masks must be properly fitted with ear loops. While processing under the dryer or steamer, you may lower your mask. K-95 AND N95 Loop Mask are available for purchase for your appointment.



**HAND SANITIZER:** Hand sanitizer is available at our Front Desk and our Sanitation Station. EVERYONE is REQUIRED to SANITIZE upon arrival before we begin your service.



**LIMITED GUESTS:** In order to comply with social distancing, please understand that no extra guests are allowed during your appointment. Parent and Children are fine, however, no more than 2 with parent supervision.



**TRANSACTIONS:** We have a contactless chip/tap card reader that will be used for checkout. You will also have the option to put a card on file and charge the card on file in lieu of cash.



**APP TRANSACTIONS:** For all Tech Savvy clients we accept the following. Please leave a description in the notes of what the transaction is for.

**QR CODE:** Available at the Salon

**CASH APP:** Cash Tag ID is \$MSCECEFOXX

**VENMO:** Endless Creations Salon @mscecefoxx

**ZELLE:** Email address is mscece@endlesscreationssalon.com

### COVID NO CALL/NO SHOW POLICY (FOR GENERAL SALON SERVICES):

We request 24 hours' notice for COVID related cancellations. COVID Cancellations made prior to this window may be rescheduled with **(1) courtesy date modification** with no penalty and showing proof of a current negative test results.

COVID Cancellations made **WITHOUT 24 hours'** notice but prior to the start of the appointment will incur a **\$50 late-cancellation fee**. No-shows or cancellations made after the start of the session incur the full fee.

### COVID NO CALL/NO SHOW POLICY (FOR SPECIALTY SERVICES):

We require 48 hours' notice for COVID related cancellations. COVID Cancellations made prior to this window may be rescheduled with **(1) courtesy date modification** within 30 Days with no penalty and showing proof of a current negative test results..

COVID Cancellations made **WITHOUT 48 hours'** notice but prior to the start of the appointment will incur a **\$50 late-cancellation fee**. No-shows or cancellations made after the start of the appointment will forfeit the Specialty service deposit incur the full fee.

Proper notification ensures gives us the opportunity to fill these gaps in a timely manner.

Regardless of **PERSONAL VIEWS** on COVID-19, we are serious about implementing these COVID guidelines. **Stylist** are exposed to a community of **ALL** ages and backgrounds and for the health and well-being of **ALL** of our clients and the community, we are doing our part to **KEEP EVERYONE** Healthy and Safe during their salon visit.

Thank you for respecting our COVID-19 standards, your business and working with us to keep our clients healthy and safe.